



JOHN 3:16 MISSION
Reclaiming Lives; Restoring Hope

Client Interaction Policy:

The Mission is responsible for ensuring that employees and volunteers do not take advantage of clients. Therefore, employees and volunteers are not to:

1. Enter into personal contractual arrangement with a client or agree to enter into such agreements with a client which would take effect after the client is discharged.
2. Loan money or property to clients.
3. Take, use or maintain personal possession of a client's property.
4. Provide a personal service beyond the parameters of one's job description or as professionally indicated.
5. Invite clients to live with you any time, including after being discharged.
6. Involve yourself in the affairs of the client's family unless it is a part of an approved treatment plan.
7. Develop a relationship with a client beyond what is consistent with the defined rules
8. Buy merchandise or services from a client or sell to a client.
9. Seek, commence, enter into, or continue in an emotional relationship with a client.

If a client requests you to become involved with them in a manner contrary to this policy or in any way that appears to present a conflict of interest, you are to report it immediately to your supervisor.

This policy is meant to reasonably protect clients, employees, and volunteers by ensuring that all interactions are consistent with a standard that is beyond reproach. The above does not supplant any ethical or professional standards that a member of a professional discipline is expected to observe. Program Directors will make decisions on special situations and exceptions.